

<b>Grade</b>	SO1
<b>Department</b>	The Office of the Police, Fire & Crime Commissioner (OPFCC)
<b>Line Manager</b>	Business Manager & Data Protection Officer
<b>Scope</b>	<p>The core focus of this role is to provide dedicated executive support to the PFCC, using keen judgement in dealings with all stakeholders, to advance the PFCC's work programme and emerging priorities, facilitate open communications, trouble shoot problems and broker solutions to identify opportunities to progress the PFCC's objectives and noting where challenges, risks and issues are appearing.</p> <p>The successful candidate will be responsible for acting as the primary point of contact for all engagement with internal and external partners, and local, regional and national stakeholder groups that the PFCC is or will be engaging with.</p> <p><b><u>Location</u></b> Granby Road, Harrogate</p> <p><b><u>Working Patterns</u></b> Standard Office Hours Requirement to work outside normal working hours as appropriate</p>
<b>Special Conditions</b>	<p>Security vetting procedures for the post (MV)</p> <p>Medical clearance procedures for the post (standard)</p> <p>The post occasionally involves work outside normal working hours</p> <p>Requirement to work in different locations across North Yorkshire and nationally.</p> <p>Requirement to undertake training as and when required</p> <p>Need to attend external meetings/conferences/workshops and training as required</p>
<b>Main Responsibilities :</b>	To provide executive support to the PFCC, including stakeholder, project and administrative services, for all aspects of the PFCC's work as required.

	<p>To act as a gatekeeper for the PFCC, proactively liaising and communicating with them to help agree their workload, and ensuring that the PFCCs diary is developed in such a way that maximises their efficiency and effectiveness.</p> <p>To oversee the appointment system for the PFCC, deciding which appointments the PFCC will attend and preparing briefing notes and speeches to facilitate appointments, ensuring that the PFCC is always prepared.</p> <p>To respond comprehensively and effectively to challenging and changing priorities within the PFCC's diary commitments and workplan.</p> <p>To develop, manage, and maintain the PFCC's relationships, identifying, researching and building new opportunities to help the PFCC promote and progress her ideas and work, in conjunction with senior OPFCC officers.</p> <p>To ensure the OPFCC maintains an open and outward facing approach through liaison with organisations to ensure that they are kept appropriately informed on events and arrangements relating to the work of the PFCC, developing those relationships, and making new opportunities for PFCC engagement with partners.</p> <p>To undertake line management of the Diary and Correspondence Assistant, directing their work, supervising and motivating them to ensure a customer focused approach and an efficient and effective service.</p> <p>To provide cover for the Diary &amp; Correspondence Assistant where needed.</p> <p>To support the responsive work of the broader OPFCC team, including responding to enquiries and calls from time to time, contributing to and helping to advance the outcomes of the whole OPFCC team's work.</p> <p>Ad hoc duties as and when required commensurate with the role.</p> <p>To provide in addition to the above the following:</p> <ul style="list-style-type: none"> <li>• To co-ordinate and monitor the progress of issues being dealt with in the OPFCC on behalf of the PFCC</li> <li>• To support the PFCC in respect of presentations including preparation of material to the required standard and ensuring the availability of equipment and facilities</li> </ul>
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	<ul style="list-style-type: none"> <li>• To liaise with organisations to ensure that they are kept appropriately informed on events and arrangements relating to the work of the PFCC</li> <li>• To liaise with local MP offices and elected member organisations, to ensure issues that need the support of politicians are dealt with, ensuring partners are fully briefed on what the PFCC requires from them</li> <li>• Specific and targeted customer-centric delivery of progress, correspondence and records</li> <li>• Undertake Performance Measurement and Management through co-ordination of metrics and reporting</li> <li>• Undertake the development of OPFCC projects</li> <li>• Assist and engage with senior managers to implement change</li> </ul> <p><b><i>Please note this is a politically restricted role</i></b></p> <p>This job description indicates the key responsibilities of the post and does not restrict the post holder from performing other duties commensurate with the grade of post. Additional duties may be agreed on an individual basis and recorded in the Performance Development Review (PDR).</p>
<p><b>Essential Skills, Experience and Qualifications:</b></p>	<p><b><u>Essential</u></b> Experience as an Executive Assistant to executive level managers or politicians.</p> <p>Experience of working with a dynamic, fast paced working environment.</p> <p>High level of commitment to delivering a good public service.</p> <p>Competent and demonstrable technical / professional / management expertise.</p> <p>Operational experience and proven competency in the areas of customer service, business support and general management.</p> <p>Must have excellent communication skills, and maintain good working partnerships, with an ability to work positively, collaboratively and proactively with internal and external stakeholders, to balance assertiveness with good negotiating skills, be confident and articulate, with a key attention to detail in terms of current work demand and anticipating and planning for future demand issues.</p> <p>High level of administrative, organisational and customer service skills.</p> <p>Computer literate from data inputting, to file management, advance presentations and reporting.</p>

	<p>Ability to build and maintain productive working partnerships</p> <p>Ability to work under pressure, to deadlines and with minimal supervision.</p> <p><b><u>Desirable</u></b> Previous experience of working within a political organisation.</p> <p>Professional qualifications within business administration or a field relevant to this job role.</p> <p>A good understanding of strategic partnership landscapes, potential impact of major policy changes, and performance management.</p>
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Role title	Executive Assistant to Police, Fire & Crime Commissioner (PFCC)
Date Created	January 2014
Date Graded	August 2022
Last updated	July 2022
PPR role profile	NYP Level 2 Police Staff RP
Career Progression Plan	No